iFab Direct

CERTIFICATE

OF WARRANTY: **DATED:** 01/01/2025

CONGRATULATIONS

On your recent purchase from iFab Direct.

We make every effort to ensure the quality and durability of all our products. As part of our on-going commitment to customer satisfaction, iFab steel warrants this product against defects in material or workmanship as follows:

1. iFab Steel offers 5-year warranty on structural durability of the product itself for a period of 5 years from the date of installation. This warranty covers any structural defect that might affect the safety, serviceability, performance, and function of installed product members.

iFab Direct Warranty does not cover:

- Indentations or scratches; damage caused by negligence, exposure to extreme heat, dryness or saturation; buildings with lack of ventilation during extreme heat and humidity; accidents, abuse, misuse, stains or other damage caused by client and/or animals, failure to follow the iFab Steel maintenance instructions, improper or unauthorized alterations or repairs to the original product, and any damage caused by general wear and tear.
- Replacement of incorrectly ordered parts. As majority of our items are custom made to order and cannot be used in any other application, iFab Direct strictly does not accept refunds of any kind for custom parts already processed or have begun being processed.
- It is the customers responsibility to ensure that all parts are checked for QA at the time of delivery. Our warranty on damaged parts is strictly seven (7) days from delivery. Any loss, misplacement, deterioration, or damage to the product for any reason shall pass at the time of seven (7) days and cost to repair or replace shall be borne by the client.
- Variations in grain, pattern, colour and/or texture area common and natural feature of both timber, steel and glass and is not considered a defect.
- Changes in colour or appearance due to full or partial exposure to sunlight, weather, ageing or refinishing.
- Glass damage or breakage for any reason after installation.
- Any defect that may arise from structural engineering faults in regards to the application of the product unless the engineering service has been provided by our company.